



January 23, 2019

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Larry Wright
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Dear CCEA Members, welcome to what promises to be an exciting 2019!

We begin our 71st year with the knowledge that our membership continues to be stable and our financial footing remains strong – two pillars providing an excellent foundation on which our organization can continue to grow and prosper. To that end, we remember that CCEA was created to promote the common good of the insurance industry and we remain well positioned to meet our objectives:

- 1) We strive for improvement in the relationship between the public and the insurance industry
- 2) We strive to promote better inter-company relationships
- 3) We look to improve working relationships between claim personnel of our member companies
- 4) We aim to increase the efficiency of the claim organizations of our member companies by mutual exchange and study of industry research

We also want to promote and encourage a vibrant organization with as much diversity of age, gender, race, style, and ideas as possible. CCEA provides an excellent opportunity for networking, education and leadership opportunities. This is especially true for many of our members' junior staffs so please consider having them attend future meetings and/or participate as program chairs and/or the executive committee.

A tremendous amount of effort is currently being spent behind the scenes in several areas and on multiple topics that we believe will improve the organization's efficiency as well as the member experience. A couple examples: We have reviewed the John Davis CCEA Scholarship program and are clarifying the expanded eligibility interpretation as well as the level of funds to be made available. Secondly, we are also developing a stronger, interactive and more supportive presence on LinkedIn and are working toward utilizing this platform in lieu of the traditional internet website (special thank you to Dan McCue of Grinnell Mutual for his leadership and assistance). Stay tuned for further communication on both of these topics in the near future.

The upcoming spring meeting will be held May 15-17 at the Renaissance Ross Bridge Golf Resort in Birmingham, AL. Our program chairs, Tony Cook of Motorists Group and Beth Capek of Munich Re America, are finalizing an exciting agenda. Look for the formal registration details in a separate e-mail soon!

Here's wishing all of our member companies a prosperous 2019 as well as continued individual success for each of you. Looking forward to seeing you in Alabama!

Randy Leffelman
CCEA President



CENTRAL
Claim Executives
ASSOCIATION

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